Executive Summary

Section 1501 of the Public Utility Code requires every public utility in Pennsylvania to "maintain adequate, efficient, safe, and reasonable service and facilities" and to "make all such repairs, changes, alterations, substitutions, extensions, and improvements in or to such service and facilities as shall be necessary or proper for the accommodation, convenience, and safety of its patrons, employees, and the public." 66 Pa.C.S. § 1501. Pursuant to that authority and Section 501 of the Public Utility Code, 66 Pa.C.S. § 501, the Pennsylvania Public Utility Commission (Commission or PUC) has amended and added safety regulations governing steam heat distribution facilities of steam utilities under the Commission's jurisdiction.

The Commission adopted these regulations to facilitate safety inspections of steam utilities by the PUC’s Pipeline Safety Division. The regulations modernize and update the accident reporting regulations similar to recently revised regulations for electric, gas, and water utilities. The regulations add requirements for notification of major construction, operating and maintenance plans, customer education, recordkeeping, employee training, periodic inspections, steam leaks and emergency reports, and service outage reports. The regulations also emphasize that steam utilities must adhere to Pennsylvania One Call (the Underground Utility Line Protection Act) and comply with standard safety codes.
York's steam distribution system safety regulations. See 16 NYCRR 420.1—420.15. Accordingly, the Commission sought in the Proposed Rulemaking Order to memorialize the requirements provided in the steam inspection form through the promulgation of steam heat safety regulations.

In the spirit of the Regulatory Review Act, 71 P.S. 745.2, and in order to facilitate the regulatory review process, Commission staff informally proposed draft regulations outside the regulatory review process and discussed those draft regulations with company representatives of the NRG Companies and VEPI. Commission staff held numerous collaborations and discussions with NRG and VEPI.

Discussion

As stated in the November 15, 2015 Proposed Rulemaking Order, the Commission embarked on this rulemaking proceeding in order to modernize and update its existing steam heat regulations and to add steam heat safety regulations to empower the PUC’s Pipeline Safety Division to conduct inspections of jurisdictional steam distribution facilities for the purpose of ensuring public safety and protecting the public interest. Section 1501 of the Public Utility Code requires every public utility in Pennsylvania to “maintain adequate, efficient, safe, and reasonable service and facilities” and to “make all such repairs, changes, alterations, substitutions, extensions, and improvements in or to such service and facilities as shall be necessary or proper for the accommodation, convenience, and safety of its patrons, employees, and the public.” 66 Pa.C.S. § 1501. Pursuant to this authority and the Commission’s power to promulgate regulations, 66 Pa.C.S. § 501(b), and the Commonwealth Documents Law, 45 P.S. § 1201, the Commission proposed steam heat safety regulations in order to prescribe the minimum safety requirements for the design, fabrication, installation, inspection, testing, operation, and maintenance of steam distribution systems in the Commonwealth of Pennsylvania.

As stated previously, the only active jurisdictional steam public utilities are the NRG Companies and VEPI, as those entities invoke public utility status by “distributing or furnishing...steam...to or for the public for compensation.” See 66 Pa.C.S. § 102. Notably, in the future the Commission and the Pipeline Safety Division may consider other steam facilities in the Commonwealth that distribute steam to or for the public for compensation and therefore require a certificate of public convenience from the Commission in order to legally operate. See 66 Pa.C.S. §§ 1101—1103.

Accordingly, the Commission regulates the distribution facilities of jurisdictional steam public utilities. 66 Pa.C.S. §§ 102, 501. The Commission does not have safety jurisdiction over steam distribution companies that do not qualify as public utilities under the Public Utility Code. As to the production of steam, the Pennsylvania Department of Labor & Industry retains legal authority and regulatory oversight by conducting the inspections of the boilers that produce the steam. 35 P.S. § 1331.1; see 34 Pa. Code §§ 3a.1—3a.171.

In the Proposed Rulemaking Order, the Commission proposed specific revisions and additions to Chapter 61 and Chapter 67 of its regulations.

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3 A boiler is a closed vessel where water is heated or where steam is generated or superheated or any combination thereof, under pressure or vacuum for external use through the direct application of heat from the combustion of fuels or from electricity. A boiler includes fired vessels for heating or vaporizing liquids other than water where those vessels remain separate from processing systems. 35 P.S. § 1331.2 (providing further definitions for specific types of boilers, heaters, and associated equipment).
In 2011, we modernized our regulations to account for potential physical or cyber-attacks that cause an interruption of service or over $50,000 in damages, or both. Here, we proposed a similar provision for our steam regulations. See Annex A, Section 61.11(b)(6).

As in our existing electric, gas, and water regulations, we proposed an exception for reporting due to injuries suffered as a result of a motor vehicle accident with utility facilities unless a vehicle involved in the accident is owned by the utility or driven by a utility employee while on duty. See Annex A, Section 61.11(c).

The existing Section 61.11(c) provides for telegraphic reports. The term “telegraph” is antiquated and out of common parlance. In light of this and the fact that proposed Section 61.11(e) provides for written reports, we proposed deleting this section. Instead, we proposed requirements for telephone reports using similar language found in our electric, gas, and water regulations. See Annex A, Section 61.11(d).

As for written reports, we proposed adding similar requirements that are currently found in our existing electric, gas, and water regulations. Written reports will need to be made on the Form UCTA-8 within 30 days of the occurrence of a reportable accident. At a minimum, the incident report form will need to include: (1) the name of the steam utility; (2) the date of the reportable accident; (3) the date of the report; (4) the location of the reportable accident; (5) the name, age, residence, and occupation of injured or deceased persons; (6) a general description of the reportable accident; and (7) the name and telephone number of the reporting officer. See Annex A, Section 61.11(e).

In the same vein as our electric, gas, and water regulations, in this Section we proposed adding Section 61.11(f) providing for the availability of UCTA-8 forms on the Commission’s web site and Section 61.11(g) explaining that reporting requirements may not be limited to the requirements of Section 61.11. See Annex A, Section 61.11(f)-(g); see also 52 Pa. Code §§ 57.11(f)-(g), 59.11(f)-(g), 65.2(f)-(g).

Comments from VEPI and Resolution

VEPI suggests changing the use of “may” in Section 61.11(c) to “shall” so that the steam utility clearly understand what the injuries do not need to be reported. We agree with VEPI’s suggestion and have made the appropriate changes in new Annex A. We have also changed the word “may” to “shall” in other appropriate sections of the new Annex A.

Section 61.12 Intermittents of service

Here, we proposed inserting the word “steam” in the existing Section 61.12(a) for clarity purposes. See Annex A, Section 61.12(a). Section 61.12 is very similar to the gas regulation in Section 59.12, except that Section 59.12 does not require records of intermittents of service be kept for six years. However, Section 59.45 in our gas regulations requires a natural gas distribution utility to keep records of service intermittents for five years. See 52 Pa. Code § 59.45 (item number 65). Therefore, we requested comments as to the appropriate duration for recordkeeping of a steam utility regarding intermittents of service.

Comments from VEPI and Resolution

VEPI suggests that maintaining records for 3 years is more reasonable than 6 years, and VEPI notes that 3 years is consistent with the record-keeping requirements under Section 61.42 and Section 61.49. We agree in part with VEPI’s suggestion and have made the appropriate change. Specifically, we have changed the record retention requirement to 5 years.

New Safety Requirements Regulations: Sections 61.41—61.53

The Commission modeled some of these proposed safety regulations on New York’s existing regulations, but made adjustments to reflect the current best practices and modern standards in the existing steam distribution industry in the Commonwealth. See 16 NYCRR 420.1—420.15.

Section 61.41 Purpose and Policy

In Section 61.41(a), the Commission explains the purpose of these steam distribution safety regulations: “to prescribe the minimum safety requirements for the design, fabrication, installation, inspection, testing, operation, and maintenance of steam distribution systems in the Commonwealth of Pennsylvania.” See Annex A, Section 61.41(a); see 61.41(b) (requiring steam public utilities to adhere to the requirements of this section). Section 61.41(c) clearly provides the Commission with the power to inspect the distribution systems of steam utilities. Section 61.41(d) explains that this section does not apply to the generation, production, or piping steam downstream of the customer’s property line.

Comments from IRRC and Resolution

IRRC notes that based on the definitions in Section 61.1, the termination point may be the property line or a point provided by contract. Accordingly, IRRC suggests that the Commission should either add a definition of “termination point” or amend this subsection to include the possibility that the point is described in contract. To address IRRC’s concern, we have added a definition for “Customer’s Piping” in Section 61.1 which both clarifies and eliminates an additional definition or amendment.

Section 61.42 Safety and compliance with standard code

Similar to the Commission’s gas regulations at 52 Pa. Code § 59.33, we proposed Section 61.42(a) explaining that a steam utility “shall at all times use every reasonable effort to properly warn and protect the public from danger, and shall exercise reasonable care to reduce the hazards to which employees, customers, and others may be subjected to by reason of its equipment or facilities.” See Annex A, Section 61.42(a). In order to ensure that steam companies keep up with best practices and the most updated and applicable standards of the American Society of Mechanical Engineers (ASME), we proposed Section 61.42(b) requiring steam utilities to comply with standard code. See Annex A, Section 61.42(b). Here, we also proposed providing the Commission with the discretion to determine whether a particular redesign, repair, modification, or replacement of a facility constitutes a new facility subject to these regulations and thus subject to the latest ASME standards. Annex A, Section 61.42(b).

Generally, if a grandfathered facility is substantially redesigned, repaired, or replaced, we required the up-dated facility to conform to the latest governing code standards. The steam utilities may informally consult with Commission staff as to any questions on what may or may not constitute a redesign, repair, replacement, or modification.

Here, we also required steam utilities to adhere to the Underground Utility Line Protection Act (“PA One Call” or “Act 287”). See 73 P.S. § 176; see Annex A, Section 61.42(c). PA One Call requires underground facility owners, including public utilities, to become members of the
One Call System, a Commonwealth-wide communication system that provides a single nationwide toll-free telephone number or 811 number for excavators, designers, or other persons covered by Act 287 to call facility owners and notify them of their intent to perform excavation, demolition, or similar work. 73 P.S. §§ 176-177.  

Similar to our gas regulations, 52 Pa. Code § 59.33(d), we proposed Section 61.42(d), explaining that a steam utility shall be subject to enforcement and inspections of its facilities, books, and records. As in the gas regulations at 52 Pa. Code § 59.33(e), we proposed Section 61.42(e), requiring a steam utility to keep accurate records to assure compliance with this subsection. We proposed this recordkeeping requirement for three years. See Annex A, Section 61.42(e).

**Comments from IRRC and Resolution**

As to subsection (a), IRRC suggests deleting the word “every.” As to subsection (b), IRRC seeks clarification as to the standards for existing facilities and the possible difficulty for utility compliance. In subsection (c) and (e) respectively, IRRC suggests that the reference to “PA One Call” is premature as the legislation for PUC enforcement is still pending in the state legislature and that the term “adequate records for compliance” is vague.

We agree with IRRC in part. First, we have deleted the word “every” from subsection (a). As to the standards for existing facilities, we will rely upon the applicable standards of the ASME. As to the vagueness of the term “adequate records for compliance,” we are confident that the expressed willingness of cooperation will enable the Commission to obtain the necessary records for determining compliance.

We have also added a subsection (f) to define the applicability of this regulation. As to the reference to “PA One Call,” we note that at this point, there is proposed legislation that may be enacted before the effective date of this regulation. Notwithstanding, we do not believe it is a prerequisite for the Commission to have enforcement responsibility for “PA One Call.” Finally, we point out that we have been working very closely with the NRG Companies and VEPI before and after the drafting of these regulations and it is the firm opinion of the NRG Companies and VEPI that specifying the records for compliance at this point would not be in the Commission’s best interest.

**Section 61.43 Notification of major construction**

Similar to the Commission’s gas regulations at 52 Pa. Code § 59.38, we proposed requiring the steam utility to notify the Commission and the Commission’s Gas Safety Division of proposed major construction, reconstruction, or maintenance at least 30 days in advance of commencing work. Similar to the gas regulations, we defined major work as a single project involving more than $300,000 in expenses or more than 10% of the cost of the utility’s plant in service, whichever is less. See Annex A, Section 61.43. We sought comment on whether this is an appropriate definition for major construction. Similar to the gas regulation, we proposed requiring the notification of construction to include (1) description and location of proposed work; (2) type of facility involved; (3) estimated starting date; (4) estimated completion date; (5) design pressure; (6) estimated cost; (7) name and address of reporting steam company; (8) contact information for person in charge of the project; and (9) notification to the Commission of the completion date. Annex A, Section 61.43; see also 52 Pa. Code § 59.38.

**Comment from IRRC and Resolution**

IRRC suggests that Paragraph 9 “Notification to the Commission of the completion date” should be restated. We agree with IRRC and have eliminated Paragraph 9 and created a subsection (B) which provides the necessary clarification. With consultation and agreement from the NRG Companies and VEPI, we have created a $250,000 threshold for notification of major construction.

**Section 61.44 Operating and maintenance plan**

In Section 61.44, we proposed requiring steam utilities to establish and file with the Secretary of the Commission and the Gas Safety Division a detailed, written operating and maintenance plan. See Annex A, Section 61.44(a). We listed the minimal requirements for this plan, including (1) detailed instructions for employees, (2) welding procedures, (3) procedures for reporting and investigating steam leaks, (4) procedures to correct deficiencies, (5) procedures for facility surveillance, (6) a list of qualified utility employees, and (7) steam distribution system turn-on procedures. See Annex A, Section 61.44(b). We required the steam utility to adhere to these operating procedures and maintenance plan filed with the Commission. See Annex A, Section 61.44(c). Revisions to the plan would need to be submitted at least 30 days in advance of the effective date of those revisions. See Annex A, Section 61.44(a).

**Comments from VEPI and IRRC and Resolution**

VEPI and IRRC both requests that the Commission specify and exact date by which the plan is required to be in place and VEPI and IRRC both request clarification as to whether “the plan” in the last sentence of Subsection (a) refers to the original plan, or if it is referring to subsequently revised plans. We have provided an exact date and the necessary clarification.

**Section 61.45 Security planning and emergency contact list**

At the outset, we noted that Chapter 101 of our regulations requires a steam utility to develop and maintain four written plans: (1) physical security plan, (2) cyber security plan, (3) emergency response plan, and (4) business continuity plan. 52 Pa. Code §§ 101.2—101.3. Therefore, we noted in this section that steam utilities shall adhere to the requirements of Chapter 101. See Annex A, Section 61.45(a).

Under Chapter 101, an emergency response plan must, at a minimum, include: (1) identification and assessment of the problem, (2) mitigation of the problem in a coordinated, timely, and effective manner, and (3) notification to appropriate emergency services and officials. 52 Pa. Code § 101.3(a)(4)(i)—(iii). Additionally, within its Chapter 101 emergency response plan, we proposed requiring a steam utility to also specifically provide procedures to establish: (1) the availability of necessary personnel, equipment, tools, and materials at the scene of an emergency, (2) an action plan that protects people first and then property, (3) emergency facility shutdown protocols, (4) safety protocols, and (5) safety service main or outage restoration protocols. See Annex A, Section 61.45(b).

We also required a steam utility to file with the Commission and the Gas Safety Division each January a list of the utility’s responsible officials for contact during an emergency. See Annex A, Section 61.45(c). The steam utility would serve this list on affected municipalities and immediately report revisions of this list to those municipalities and to the Commission. See id.
Comments from IRRC and Resolution

IRRC questions the need to require annual reporting of the list of the utility's responsible officials to both the Commission's Secretary and the Gas Safety Division. IRRC also questions the filing of any revisions to the list on just the Gas Safety Division. While we appreciate IRRC's concern, we will respectfully continue our longstanding practice of dual reporting which has been agreed to by both the NRG Companies and VEPI. As to the revisions, we prefer that the revisions be reported solely to the now Pipeline Safety Division, which has an immediate need for updated information.

Section 61.46 Customer education and information program

We proposed requiring a steam utility to maintain customer and education programs through the use of media that sufficiently and comprehensively reaches, to the extent possible, all customers in the particular service territory. See Annex A, Section 61.46(a)-(b). We required a steam utility to file with the Commission and Gas Safety Division each January a current description of its customer education and information program, including the means of implementation and any samples of descriptive literature and other educational aids. See Annex A, Section 61.46(c).

Comment from IRRC and Resolution

IRRC suggests that this requirement is vague and should be replaced with a specific standard. As stated previously, the Commission has worked closely with the NRG Companies and VEPI. Both have indicated agreement with the requirement and all agree that flexibility is crucial. If experience indicates that specific standards in the form of binding regulations are required, we can revisit this issue in the future.

Section 61.47 Employee training

Here, we proposed requiring every employee and supervisor of a steam utility to receive and complete annual training at sufficiently progressive levels to ensure the safe implementation of all the procedures required in this subchapter on Safety Requirements. See Annex A, Sections 61.47(a). Before on-the-job training in field operations, new employees shall receive basic classroom training. See Annex A, Section 61.47(b).

Comments from IRRC and Resolution

IRRC has raised concerns regarding employee training. According to IRRC, Subsection (a) is vague regarding the training progression level. IRRC also is concerned about the subjects in which employees and supervisors must receive annual training. Finally, IRRC questions whether it is reasonable and appropriate for all employees in the operations, maintenance and testing to receive training at all progression levels.

In general, it is Commission's position that each employee is required to be qualified on the specific tasks as defined in the steam utilities comprehensive Operator Qualification Program. The level of training that the employees receive must qualify them to perform cover tasks that they are assigned. However, in response to IRRC's concern, we have clarified the category of new employees that should receive basic classroom training.

Section 61.48 Periodic inspections

In this section, we proposed requiring a steam utility to inspect steam traps and piping assemblies for general condition at least three times each calendar year, as we understand that this would be practicable and in alignment with best practices. We sought public comment on whether this requirement is sufficient.

Similar to the New York regulations, we also proposed mandatory checking of blow-off valves for operability immediately prior to closing each associated main valve during a scheduled shutdown of a section of the steam distribution pipeline system. We also proposed inspections of accessible expansion joints at least twice annually. See Annex A, Section 61.48(b)-(c); see 16 NYCRR 420.5(b)-(c).

We also proposed annual inspections of service valves and manholes owned by the steam utility. See Annex A, Section 61.48(d)-(e). Finally, we proposed requiring the inspection and testing of remote system pressure indicating devices every two years. See Annex A, Section 61.48(f).

Comments from NRG Companies and IRRC and Resolution

Both the NRG Companies and IRRC expressed concern with the requirement of three inspections per year. The NRG Companies and IRRC both suggest one inspection of the steam traps and piping assemblies. We agree with the NRG Companies and IRRC and have changed the inspection requirement to once a year.

Section 61.49 Records

Here, we required a steam utility to maintain records documenting inspections, maintenance, tests, and all other matters required by this chapter for at least three years. Those records would be kept on file and readily available to Commission staff. See Annex A, Section 61.49. This provision is similar to the Commission regulation governing gas safety. See 52 Pa. Code § 59.33(e).

In light of Section 61.12 of our existing regulations (requiring service interruption records for six years) and proposed Section 61.42(e) (requiring records demonstrating compliance with safety codes for three years), we sought public comment on whether any of these recordkeeping requirements are duplicative or whether we need to break out and specify different recordkeeping requirements for different subject areas, as in our gas regulations. See 52 Pa. Code § 59.45 (Preservation of records).

Comments from IRRC and Resolution

IRRC has raised two questions: Is the steam utility required to keep an extra copy of its records and is the steam utility required to have offices in Pennsylvania? We agree with IRRC's suggestion and have deleted both the reference to “copies” and “in the Commonwealth of Pennsylvania.” In response to IRRC’s subsequent comment concerning record retention, we will change the time frame for record retention to 5 years throughout the regulation.

Section 61.50 Welding—qualification and nondestructive testing

In this section, we required the performance of welding in accordance with the latest standards of the American Society of Mechanical Engineers. See Annex A, Section 61.50(a). We required nondestructive testing of inaccessible field welds and new pipeline testing at system pressure. See Annex A, Section 61.50(b). New construction pipelines shall be pressure tested to 1.5 times the maximum allowable operating pressure. See Annex A, Section 61.50(c). Ten percent of all field welds on existing steam pipeline facilities shall be subject to random nondestructive testing. The results of this testing would determine the test rates in future years, decreasing or increasing the test rate based on results of the prior year. See Annex A, Section 61.50(d).
Comments from the NRG Companies, VEPI and IRRC

Noting the comments from the NRG Companies and VEPI, IRRC suggests that the Commission should review those comments and clarify the regulation to clearly state what types of testing are acceptable. IRRC also recommended that the Commission should explain why the testing required by the regulation is the best alternative.

After further consultation with the NRG Companies and VEPI, we have clarified this subsection by deleting the pressure testing requirement for new construction pipelines. We have also clarified the requirement for field welds and we have added a limitation on pressure tests.

Section 61.51 Steam leaks and steam emergency reports

Since emergency leaks “require an immediate response to protect life and property” we proposed requiring that those leaks “shall be worked continuously until repairs are completed or until the condition is no longer hazardous.” See Annex A, Section 61.51(a). We explained that emergency leaks are those that could cause property damage or personal injury, such as a leak which, in the judgment of the operating personnel at the scene, is regarded as potentially hazardous. See id. Notably, emergency leaks could be caused by forces outside of the steam distribution system, such as water main breaks, flooding, earthquakes, or other serious weather events.

In order to discern emergency leaks from nonemergency leaks, we explained that nonemergency leaks are those that are “not immediately hazardous at the time of discovery and can be reasonably expected to remain that way.” See Annex A, Section 61.51(b). Therefore, we proposed that those nonemergency leaks need not be confronted immediately, but must be reexamined within six months from the date of discovery, and repaired within a reasonable time. See Annex A, Section 61.51(b). We understand that many steam leaks are very minor and nonhazardous, similar to a faucet of dripping water. Unlike minor gas leaks, which present imminent danger, minor steam leaks may not necessarily require immediate confrontation and repair. However, we stressed to the steam utilities that those minor leaks shall be recorded, confronted, and repaired within a reasonable time, as even minor leaks, nonhazardous at discovery, could eventually become more hazardous over time. See Annex A, Section 61.51(c). Therefore, we proposed requiring a steam utility to identify all leaks, compile a written report of each emergency and nonemergency steam leak, and keep an event log on record. See Annex A, Section 61.51(c)–(e). The event log shall contain (1) the location of leak or emergency; (2) the time the report is first received; (3) description as to type of leak or emergency; (4) the time personnel are first dispatched to location; (5) the time of arrival of personnel at location; and (6) the times of dispatch and arrival of any additional personnel called to the location. See Annex A, Section 61.51(e).

Finally, we proposed that a steam utility shall have available for inspection by the Commission’s Gas Safety Division, on or before the 16th day of each calendar month, a summary analysis of its performance in responding to reports of steam leaks and emergencies. See Annex A, Section 61.51(f).

Comments from the NRG Companies, VEPI and IRRC

In reviewing Section 61.44(d), which relates to an operating and maintenance plan, and subsection (b), which requires non-emergency leaks to be re-examined within 6 months from the date of discovery and repairable within a reasonable time, IRRC raises a concern as to whether these are two different standards for one type of leak? IRRC also requests an explanation as to what constitutes a “summary analysis.” The NRG Companies suggest that the date of the 16th of the month for the summary analysis of steam leak reports be changed to the end of the month to better coincide with normal company reporting procedures. VEPI raises a question concerning the extent of vaporization.

In response to IRRC’s concern, we note that Section 61.44 specifically relates to required written operating and maintenance plans. As to the content of the “summary analysis” of the steam utilities performance in responding to reports of steam leaks and emergencies, we are expecting the steam utility to provide basic information that enables the Commission to access their overall performance. Simply stated, we are requesting a summary of the steam utilities’ performance in responding to reports of steam leaks and emergencies. However, for clarification, we have deleted the word “analysis” and in response to a subsequent comment from IRRC concerning the time frame for record retention, we have added a 5-year requirement.

As to the NRG Companies and VEPI concerns, we have changed the date for the summary analysis from the 16th of the month to the end of the month and we have added a subsection that addresses vaporization.

Section 61.52 Facility failure investigation

Similar to New York’s regulation, 16 NYCRR 420.14, we proposed requiring each steam utility to establish procedures to analyze each failure that causes injury or damage in order to determine the cause and minimize the possibility of recurrence. See Annex A, Section 61.52(a). These procedures would need to provide for the selection of samples of the failed facility or equipment for laboratory examination, as necessary. See id. The steam utility shall fully cooperate with Commission staff and any necessary independent consultants regarding the testing or surveying of any facilities or equipment deemed potentially attributable to the facility failure or accident. See Annex A, Section 61.52(b). During meetings between PUC staff and steam company representatives, the question of what constitutes a “facility failure” arose. We found consensus in determining that a “facility failure occurs when the facility fails to perform the function it was designed for.” See Annex A, Section 61.52(c).

Comment from the NRG Companies and Resolution

In response to a concern from the NRG Companies, we have added a subsection which addresses the qualifications of the independent consultant.

Section 61.53 Asbestos control

Many old buildings and facilities in the Commonwealth still contain asbestos. Therefore, we proposed requiring a steam utility to have procedures to safely manage and abate asbestos materials from all accessible manholes, vaults, and other areas that contain steam facilities. See Annex A, Section 61.53(a). We required the steam utility to have emergency procedures to control and eliminate asbestos-contaminated debris resulting from the failure of any steam pipeline or facility. See Annex A, Section 61.53(b).

The public health threat of asbestos is well-known and well-documented. Accordingly, we required a steam utility to have a program that maintains in safe condition all asbestos materials on all exposed piping and fittings in the steam distribution system and the gradual elimination of all asbestos materials to the extent practicable and feasible. See Annex A, Section 61.53(c). We proposed
requiring a steam utility “to eliminate all asbestos materials to the extent practicable and feasible.” See Annex A, Section 61.53(c). We sought further public comment as to whether this proposed language best serves the public interest.

Finally, we emphasized that the procedures regarding asbestos control must comply with all applicable rules and regulations regarding the removal, handling, and disposal of asbestos materials. See Annex A, Section 61.53(d).

Comment from IRRC and Resolution
In response to IRRC's jurisdictional concern, we have deleted this subsection.

Service Outage Requirements: Chapter 67

Section 67.1 General Provisions

On September 23, 2011, the Commission entered a Final Rulemaking Order pertaining to public utilities' service outage response and restoration practices. See Docket L-2009-2104274 (Final Rulemaking Order entered Sep. 23, 2011); see 14 Pa.B. 4511 (effective Jan. 7, 2012). Among other things, the Final Rulemaking Order amended the Commission's service outages regulations in Chapter 67 of the Pennsylvania Code. Chapter 67 expressly applies to electric, gas, water, and telephone utilities, but does not expressly apply to steam utilities. See 52 Pa. Code § 67.1(a). The Commission also sought comment on whether Chapter 67 should apply to the service outage regulations of jurisdictional steam utilities. We have added a sentence which states that steam utilities with fewer than 50 customers shall provide such notice when at least 10% of total customers experience such an interruption. In addition, the Commission adds the word steam in four places in Section 67.1 to make the section's application to steam heat utilities clear. See Annex A, Section 67.1.

Regulatory Review

Under section 5(a) of the Regulatory Review Act (71 P.S. § 745.5(a)), on January 27, 2016, the Commission submitted a copy of the notice of proposed rulemaking, published at 46 Pa.B. 658 (February 6, 2016), to IRRC and the Chairpersons of the House Consumer Affairs Committee and the Senate Consumer Protection and Professional Licensure Committee for review and comment.

Under section 5(c) of the Regulatory Review Act, the Commission shall submit to IRRC and the House and Senate Committees copies of comments received during the public comment period, as well as other documents when requested. In preparing the final-form rulemaking, the Commission has considered all comments from IRRC and the public.

Under section 5.1(j.2) of the Regulatory Review Act (71 P.S. § 745.5a(j.2)), on October 11, 2017, the final-form rulemaking was deemed approved by the House and Senate Committees. Under section 5.1(e) of the Regulatory Review Act, IRRC met on October 12, 2017, and approved the final-form rulemaking.

Conclusion

Accordingly, under 66 Pa.C.S. §§ 501 and 1501; sections 201 and 202 of the act of July 31, 1968 (P.L. 769, No. 240) (45 P.S. §§ 1201 and 1202), and the regulations promulgated thereunder at 1 Pa. Code §§ 7.1, 7.2 and 7.5; section 204(b) of the Commonwealth Attorneys Act (71 P.S. § 732-204(b)); section 5 of the Regulatory Review Act (71 P.S. § 745.5); and section 612 of The Administrative Code of 1929 (71 P.S. § 232) and the regulations promulgated thereunder at 4 Pa. Code §§ 7.231—7.234, we are considering adopting the final regulations set forth in Annex A; Therefore,

It Is Ordered That:

1. The regulations of the Commission, 52 Pa.Code Chapters 61 and 67, are amended by adding §§ 61.41—61.52 and amending §§ 61.1, 61.11, 61.12 and 67.1 to read as set forth in Annex A, with ellipses referring to the existing text of the regulations.

(Editor's Note: Proposed § 61.53 included in the proposed rulemaking has been withdrawn by the Commission.)

2. The Law Bureau shall submit this final rulemaking order and Annex A to the Office of Attorney General for review as to form and legality and to the Governor's Budget Office for review of fiscal impact.

3. The Law Bureau shall submit this final rulemaking order and Annex A for review and comments to the Independent Regulatory Review Commission and the Legislative Standing Committees.

4. The Law Bureau shall deposit this final rulemaking order and Annex A with the Legislative Reference Bureau to be published in the Pennsylvania Bulletin.

5. The final regulations become effective upon publication in the Pennsylvania Bulletin.

6. A copy of this final rulemaking order and Annex A shall be served on the Bureau of Technical Utility Services, the Bureau of Investigation and Enforcement, the Office of Consumer Advocate, the Office of Small Business Advocate, and all affected jurisdictional steam heat public utilities.

7. The contact person for legal matters on this rulemaking is Stanley E. Brown, Assistant Counsel, Law Bureau at (717) 783-3968. Alternate formats of this document are available to persons with disabilities and may be obtained by contacting Alyson Zerbe, Regulatory Coordinator, Law Bureau at (717) 772-4597.

ROSEMARY CHIAVETTA, Secretary

(Editor's Note: See 47 Pa.B. 6790 (October 28, 2017) for IRRC's approval order.)

Fiscal Note: Fiscal Note 57-311 remains valid for the final adoption of the subject regulations.

Annex A

TITLE 52. PUBLIC UTILITIES

PART I. PUBLIC UTILITY COMMISSION

Subpart C. FIXED SERVICE UTILITIES

CHAPTER 61. STEAM HEATING SERVICE

GENERAL PROVISIONS

§ 61.1. Definitions.

The following words and terms, when used in this chapter, have the following meanings, unless the context clearly indicates otherwise:

Critical valves—Valves that are deemed critical in case of emergencies or shut down.

Customer—A party supplied with steam service by a public utility.
Customer's piping—The pipe of the customer which extends from the service line termination point to the point of utilization.

Degree day—A unit used in estimating quantities of fuel and power consumption based on a daily ratio of consumption the mean temperature below 65°F.

Facilities—Mains and service lines owned or operated by a steam utility for the purpose of transporting steam from where it is produced to the customer’s piping.

Failure investigation—The process of collecting and analyzing data to determine the cause of failure.

Hot water—Water heated by an energy source above its initial temperature.

Main—Piping that transports steam from where it is produced and delivers it to the beginning of the service line.

Pounds of steam—The quantity of steam supplied, measured in pounds and equal to the same amount of water, which would result from condensing the steam used by the customer.

Service line—The pipe connecting the utility main to the customer’s piping. The point of service termination is the customer’s property line unless otherwise provided by contract.

Steam—Water vapor kept under pressure so as to supply energy for heating.

Steam distribution system—A system that takes steam from where it is produced and delivers it to end users.

Steam trap—A device used to discharge condensate and noncondensable gases with a negligible consumption or loss of live steam.

Steam utility—A utility that provides the public services associated with steam distribution.

Water hammer—The phenomenon that occurs when steam charges in the pipeline while condensate is present.

SERVICE AND FACILITIES

§ 61.11. Accidents.

(a) General. A steam utility shall submit a report of each reportable accident involving the facilities or operations of the steam utility in this Commonwealth. The reports shall be addressed to the Secretary of the Commission.

(b) Reportable accidents. Reportable accidents are those involving utility facilities or operations which result in one or more of the following circumstances:

(1) The death of a person.

(2) Injury to a person sufficient that the injured person requires immediate treatment at a hospital emergency room or in-patient admittance to a hospital, or both.

(3) An event that involves a release of steam from the steam utility, which results in estimated property damage of at least $50,000.

(4) An occurrence of an unusual nature, whether or not death or injury of a person results, which apparently will result in a prolonged and serious interruption of normal service.

(5) An event that results in an emergency shutdown of the steam utility.

(6) An occurrence of an unusual nature that is a physical or cyber-attack, including an attempt to interfere with a steam utility's computers, software and communication networks that support, operate or otherwise interact with the steam utility's operation.

(7) An unusual occurrence that is significant in the judgment of the steam utility.

(c) Exception. Injuries, as defined in subsection (b)(1) and (2), may not include those suffered as a result of a motor vehicle accident with utility facilities unless a vehicle involved in the accident is owned by the steam utility or driven by a utility employee while on duty.

(d) Telephone reports. A report by telephone shall be made immediately to the Commission’s Pipeline Safety Division after the steam utility becomes aware of an occurrence of a reportable accident under subsection (b)(1), (3), (4) or (5). A report by telephone shall be made within 24 hours after the steam utility becomes aware of a reportable accident under subsection (b)(2).

(e) Written reports. A written report shall be made on Form UCTA-8 within 30 days of the occurrence of a reportable accident. For reportable accidents under subsection (b)(6), a steam utility shall remove from Form UCTA-8 information that would compromise the security of the utility or hinder an active criminal investigation. Accidents reportable on forms required by the Bureau of Workers’ Compensation, Department of Labor and Industry, or the United States Department of Transportation, Pipeline and Hazardous Materials Safety Administration, shall be reported to the Commission by filing a copy of the forms instead of a report on Form UCTA-8, as long as the alternative forms, at a minimum, provide all of the following information:

(1) The name of the steam utility.

(2) The date of the reportable accident.

(3) The date of the report.

(4) The location where the reportable accident occurred.

(5) The name, age, residence and occupation of the injured or deceased parties.

(6) The general description of the reportable accident.

(7) The name and telephone number of the reporting officer.

(f) Form availability. Blank UCTA-8 forms are available for download on the Commission's web site.

(g) Reports not exclusive. The reporting under this chapter is not limited to the requirements in this section and does not limit requests for additional information.

§ 61.12. Interruptions of service.

(a) Records. A steam utility shall keep a record which must include data showing the time, duration and cause of an interruption of service affecting its entire system or a major division of its system. The records shall be preserved for a period of 5 years.

(b) Notification to customers. A customer who may be affected adversely as a result of a service interruption shall be notified prior to starting work which will result in an interruption of his service, except in cases of emergency.

SAFETY REQUIREMENTS

§ 61.41. Purpose and policy.

(a) The purpose of this section is to prescribe the minimum safety requirements for the design, fabrication,
installation, inspection, testing, operation and maintenance of steam distribution systems in this Commonwealth.

(b) Public utilities engaged in the distribution of steam by means of a pipeline shall comply with this section.

(c) The Commission will have the authority to inspect the distribution systems of steam utilities.

(d) This section does not apply to all of the following:

1. Piping and facilities used for or in connection with the generation or production of steam.

2. Piping downstream of the customer's property line.

§ 61.42. Safety and compliance with standard code.

(a) Responsibility. A steam utility shall at all times use reasonable effort to properly warn and protect the public from danger, and shall exercise reasonable care to reduce the hazards to which employees, customers and others may be subjected to by reason of its equipment or facilities.

(b) Standard code. Steam distribution pipeline facilities installed after December 2, 2017, shall be designed, constructed, tested, operated and maintained in accordance with the most updated and applicable standards of the American Society of Mechanical Engineers, Two Park Avenue, New York, NY 10016-5990, https://www.asme.org/. The Commission has the discretion to determine whether a redesign, repair, modification or replacement of a facility constitutes a new facility subject to these regulations.

(c) Statutory compliance. A steam utility shall comply with sections 1—11 of the act of December 10, 1974 (73 P.S. §§ 176—186), known as the Underground Utility Line Protection Act, and Pennsylvania One Call.

(d) Enforcement. A steam utility will be subject to inspections as necessary to assure compliance with this section. The facilities, books and records of a steam utility shall be accessible to the Commission and its staff for the inspections. A steam utility shall provide the Commission or its staff with the reports, supplemental data and information requested by Commission staff to administer and enforce this section.

(e) Records. A steam utility shall keep adequate records as required for compliance with this subsection for 3 years. The records shall be accessible to the Commission and its staff.

(f) New facility. A facility that is repaired, modified or constructed on or after January 18, 2018, will be considered a new facility.

§ 61.43. Notification of major construction.

(a) A steam utility shall notify the Commission and the Pipeline Safety Division of proposed major construction, reconstruction or maintenance of its facilities at least 30 days prior to the beginning of work. Major construction, reconstruction or maintenance is defined for this reporting as a single project involving an expenditure in excess of $250,000. The notification of proposed construction must include all of the following:

1. Description and location (city, township, county) of proposed work.

2. Type of facility (for example, distribution mains, service lines, expansion joints, and the like).

3. Estimated starting date.

4. Estimated completion date.

5. Design pressure.


7. Name and address of reporting steam distribution utility.

8. Name, address and telephone number of person to be contacted regarding the project.

(b) A steam utility shall notify the Commission and the Pipeline Safety Division of the completion date of the major construction when it occurs.

§ 61.44. Operating and maintenance plan.

(a) By January 1, 2018, a steam utility shall establish and file with the Secretary of the Commission and the Pipeline Safety Division a detailed, written operating and maintenance plan for complying with this chapter. Revisions to a plan shall be submitted at least 30 days prior to the effective date of the revision.

(b) The operating and maintenance plan must include, at a minimum, all of the following:

1. Detailed instructions for employees covering operating and maintenance procedures during normal operations and repairs.

2. Procedures for welding, brazing and welder qualifications.

3. Procedures for reporting, investigating, classifying, handling and monitoring steam leaks.

4. Procedures to correct, within specified time frames, deficiencies found during inspections, evaluations, tests, and the like required under this chapter.

5. Procedures for continuing surveillance of steam facilities to determine and take appropriate action concerning failures, leakage history, and other unusual operating and maintenance conditions.

6. An established list of qualified persons who exclusively may approve the turn-on of any section of the steam distribution system.

7. Procedures to ensure that the turn-on of any section of the steam distribution system is accomplished only by persons specifically trained, qualified and approved for that purpose.

(c) A steam utility shall adhere to its operating and maintenance plan filed with the Commission.

§ 61.45. Security planning and emergency contact list.

(a) A steam utility shall develop and maintain written plans for physical and cyber security, emergency response and business continuity in accordance with § 101.3 (relating to plan requirements).

(b) Within its Chapter 101 emergency response plan, a steam utility shall provide procedures for all of the following:

1. The availability of personnel, equipment, tools and materials as needed at the scene of an emergency.

2. Actions directed toward protecting people first, then property.

3. Emergency shutdown in any section of the pipeline system necessary to minimize hazards to life or property.

4. Making safe any actual or potential hazard to life or property.

5. Safely restoring any main or service outage.
(c) During January of each year, a steam utility shall file with the Commission’s Secretary and the Pipeline Safety Division a list of the utility’s responsible officials who may be contacted in the event of an emergency. The steam utility shall serve this list on all municipalities within which its facilities are located. Revisions to this list within the year shall be immediately reported to the Pipeline Safety Division and affected municipalities.

§ 61.46. Customer education and information program.

(a) A steam utility shall initiate and maintain, on a continuing basis, a satisfactory program for customer education and information designed to assist its customers and appropriate governmental organizations to recognize steam emergency conditions and situations and to notify the steam utility of those emergency situations.

(b) The program and the media used must be as comprehensive as necessary to reach all customers.

(c) During January of each year, a steam utility shall file with the Commission’s Secretary and the Pipeline Safety Division a current description of its customer education and information program, including a detailed statement of the means of its implementation and samples of all descriptive literature and other educational aids.

§ 61.47. Employee training.

(a) An employee involved in the operation, maintenance or testing of steam pipelines and related facilities shall satisfactorily complete training at all progression levels to ensure effective and safe implementation of the procedures required under this chapter. Every employee and supervisor shall receive annual training.

(b) A new employee involved in the operation, maintenance or testing of steam pipelines and related facilities shall receive basic classroom training prior to on-the-job training in field operations.

§ 61.48. Periodic inspections.

(a) Steam traps and trap piping assemblies shall be inspected for general condition and proper operation at least once a year.

(b) Blow-off valves shall be checked for operability immediately prior to closing each associated main valve during a scheduled shutdown of a section of the steam distribution pipeline system. Removal of condensate from a shutdown section of pipeline shall be accomplished prior to reopening main valves.

(c) Accessible expansion joints shall be inspected at least twice annually. The inspection shall include checks for leakage, proper alignment and traverse measurement.

(d) Service valves owned by the utility located within the customer’s building shall be inspected at least once annually.

(e) Manholes owned by the utility containing steam facilities shall be inspected for general conditions and adequacy of insulation at least once annually.

(f) Remote system pressure indicating devices shall be inspected and tested for accuracy at least once every 2 years. At a minimum, pressure indicating gauges shall be installed at the interface between portions of the system which are designed for different operating pressures.

§ 61.49. Records.

A steam utility shall maintain records documenting inspections, maintenance, tests and all other matters required under this chapter for at least 5 years. Records shall be kept on file at the steam utility’s offices and be readily accessible to Commission staff.

§ 61.50. Welding; qualification and nondestructive testing.

(a) Welding shall be performed by qualified welders employing qualified welding procedures. Welders and welding procedures shall be qualified in accordance with the most updated and applicable standards of the American Society of Mechanical Engineers, Two Park Avenue, New York, NY 10016-5990, https://www.asme.org/.

(b) Field welds that are inaccessible or not in a manhole on new steam pipelines shall be nondestructively tested. A new pipeline shall be tested at system pressure.

(c) Field welds made on existing mains and service lines shall be subject to a program of random unannounced nondestructive testing to assess the quality of welding and test the work of each welder. The required minimum testing rate shall be 10% of all welds made during a calendar year. If 10% or more of the welds tested in a calendar year are found to be unacceptable, the test rate shall increase by 5% for the ensuing calendar year. If fewer than 10% of the welds are found to be unacceptable in a year when the required test rate was greater than 10%, the test rate may be decreased by 5% for the ensuing calendar year.

(d) Pressure tests will not be required if 100% of the welds are tested with nondestructive methods.

§ 61.51. Steam leaks and steam emergency reports.

(a) Emergency leaks require an immediate response to protect life and property and shall be worked continuously until repairs are completed or until the condition is no longer hazardous. An emergency leak includes any leak which could cause property damage or personal injury or any leak which, in the judgment of the operating personnel at the scene, is regarded as potentially hazardous.

(b) Nonemergency leaks include any leak which is not immediately hazardous at the time of discovery and can be reasonably expected to remain that way. Nonemergency leaks shall be re-examined within 6 months from the date of discovery, and repaired within a reasonable time.

(c) A steam leak record, identified by number, shall be used to depict the entire history of a leak from the time of discovery through repair. The record must contain information as to the nature of the repair.

(d) A steam utility shall record data and compile a written report of each steam leak and steam emergency leak as defined in subsection (a).

(e) An event log shall be kept and maintained on file recording the receipt and handling of each event and must contain all of the following information:

(1) The location of leak or emergency.

(2) The time the report is first received.

(3) A description as to type of leak or emergency.

(4) The time personnel are first dispatched to the location.
(5) The time of arrival of personnel at the location.

(6) The times of dispatch and arrival of additional personnel called to the location.

(f) A steam utility shall have available for inspection by the Commission’s Pipeline Safety Division, on or before the last day of each calendar month, a written summary of its performance in responding to reports of steam leaks and emergencies. The written summary shall be retained for 5 years.

(g) Vaporization of rain or groundwater from contact with a main or service line will not be considered a leak for the purposes of this section.

§ 61.52. Facility failure investigation.

(a) A steam utility shall establish procedures to analyze each failure that causes injury or damage for the purpose of determining its cause and to minimize the possibility of recurrence. The procedures must include a method to select samples of the failed facility or equipment for laboratory examination when necessary. The steam utility’s procedures may include the use of independent consultants.

(b) The procedures must provide for complete cooperation between the steam utility, including its independent consultants, with Commission staff in testing or surveying equipment or systems deemed necessary by staff or the consultants for the investigation and analysis of a failure or accident to determine its cause and to minimize the possibility of recurrence.

(c) A facility failure occurs when the facility fails to perform the function it was designed for.

(d) When a steam utility chooses to employ one or more independent consultants, reasonable minimum requirements relating to knowledge, experience and certification must be included in the steam utility’s procedures.

CHAPTER 67. SERVICE OUTAGES


(a) Electric, gas, water, steam and telephone utilities holding certificates of public convenience under 66 Pa.C.S. §§ 1101 and 1102 (relating to organization of public utilities and beginning of service; and enumeration of acts requiring certificate) shall adopt the following steps to notify the Commission with regard to unscheduled service interruptions.

(b) All electric, gas, water, steam and telephone utilities shall notify the Commission when 2,500 or 5.0%, whichever is less, of their total customers have an unscheduled service interruption in a single event for 6 or more projected consecutive hours. Steam utilities with fewer than 50 customers shall provide notice when 10% of total customers experience an interruption. A service outage report shall be filed with the Commission within 10 working days after the total restoration of service. Where storm conditions cause multiple reportable interruptions as defined by this section, a single composite service outage report shall be filed for the event. Each report must contain the following information:

* * * * *

(e) All electric, gas, water, steam and telephone utilities shall list in the local telephone directories of their service areas, and on their web sites, a telephone number to be used during normal operating hours and an emergency telephone number to be used 24 hours in emergency service situations.

(f) As defined in subsection (b), the service outage report must contain the required information except for the following utilities:

(1) Gas and steam utilities are not required to submit the information under subsection (b)(2), (5), (14), (15) and (16).

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